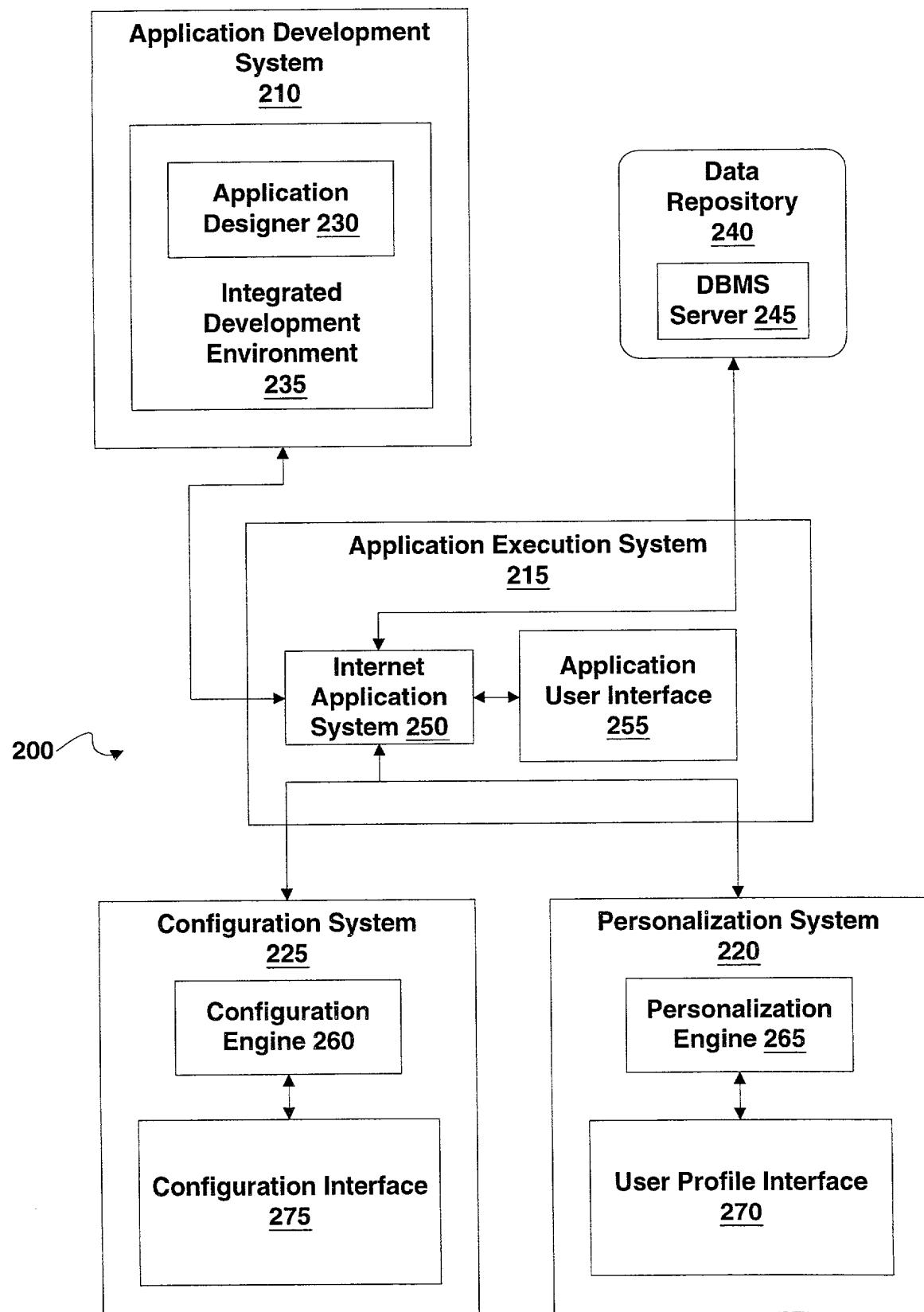
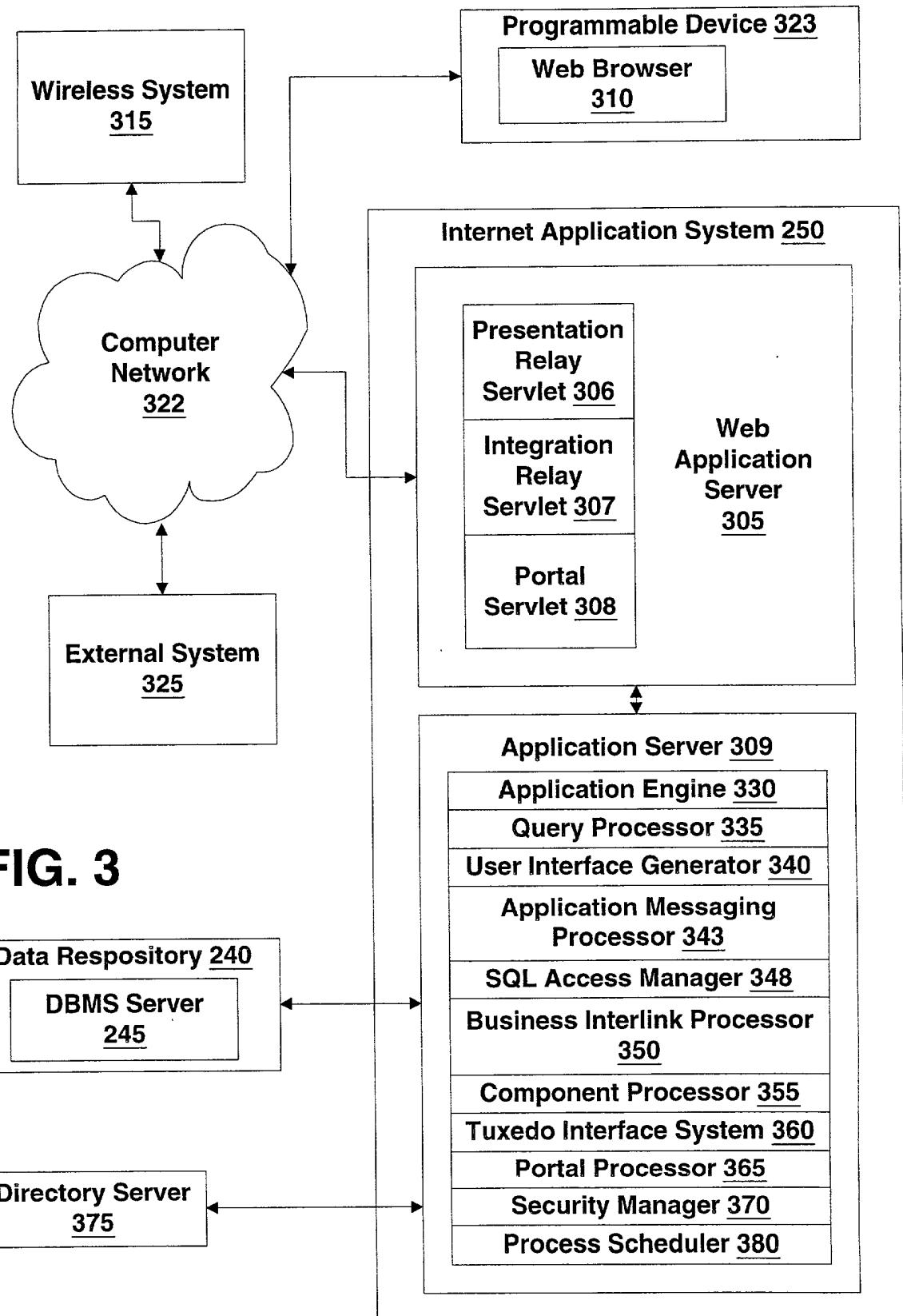


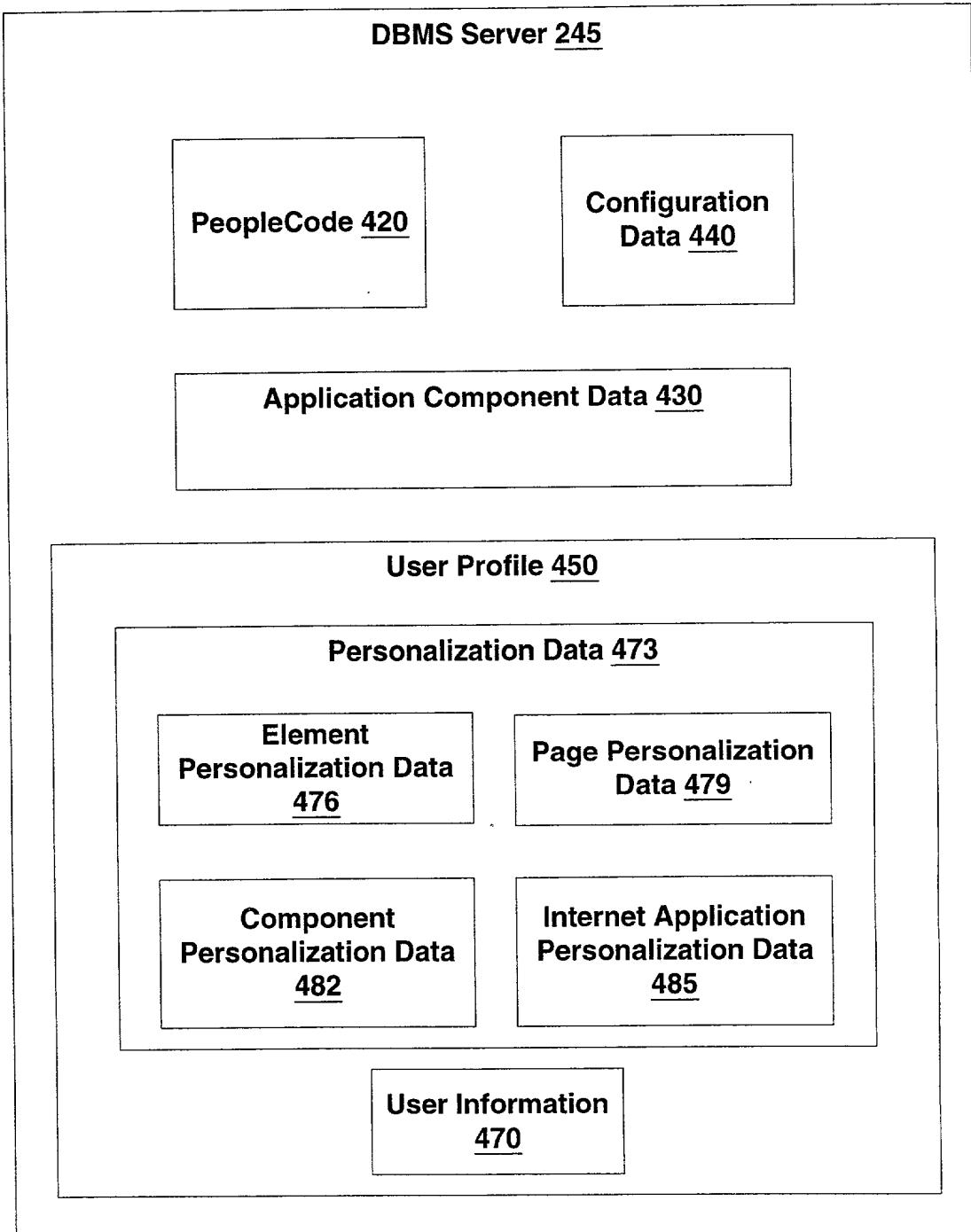
**FIG. 1**



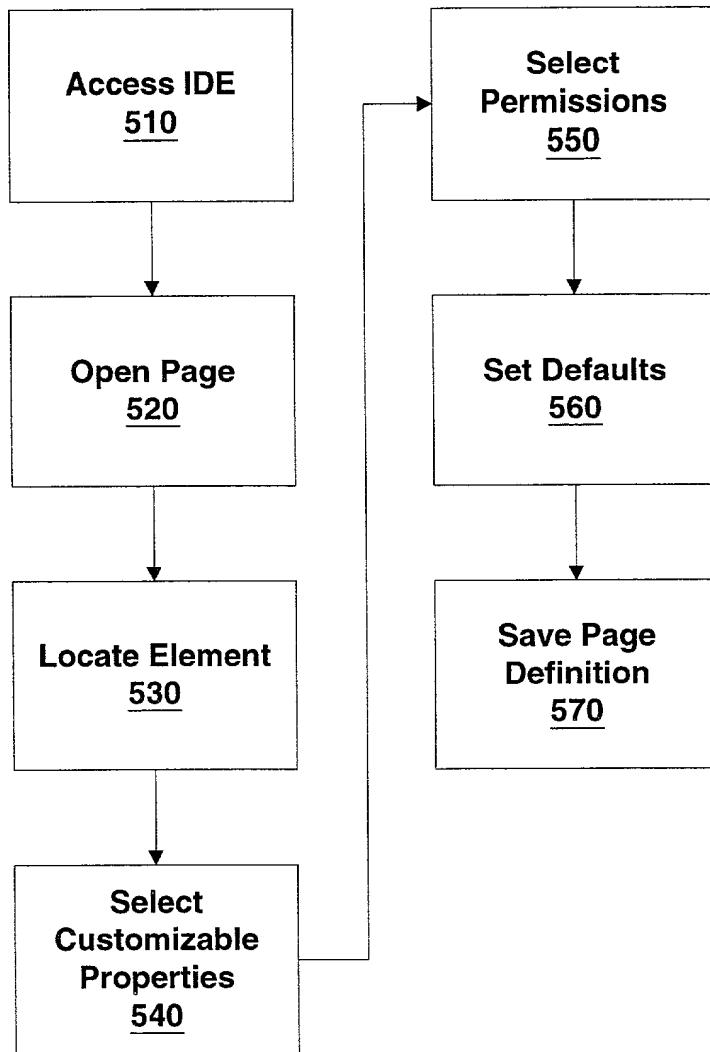
**FIG. 2**



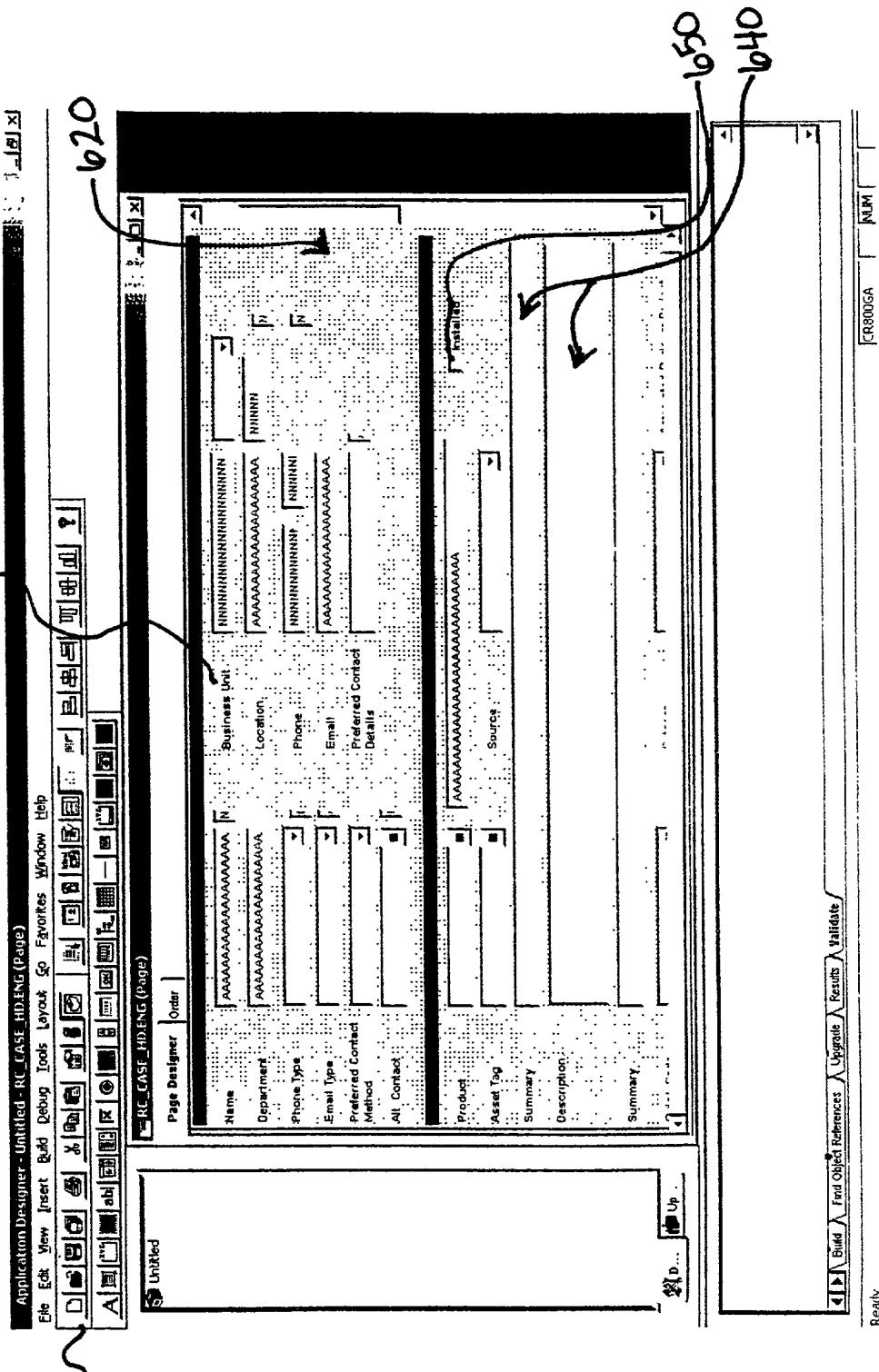
**FIG. 3**



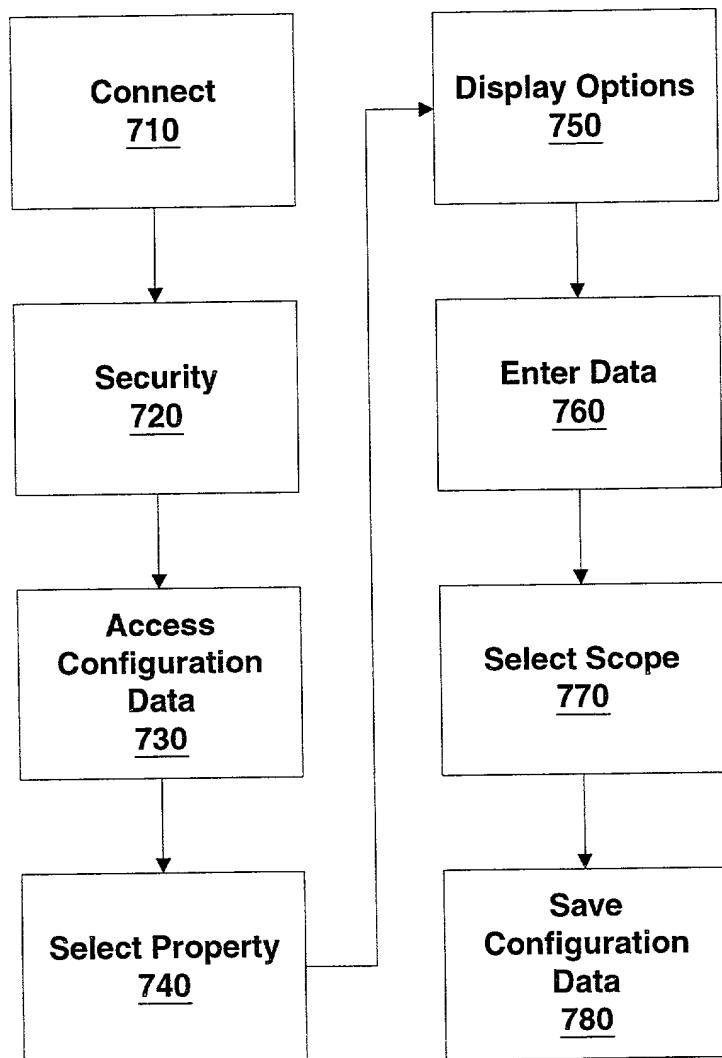
**FIG. 4**



**FIG. 5**



Eli 6



**FIG. 7**

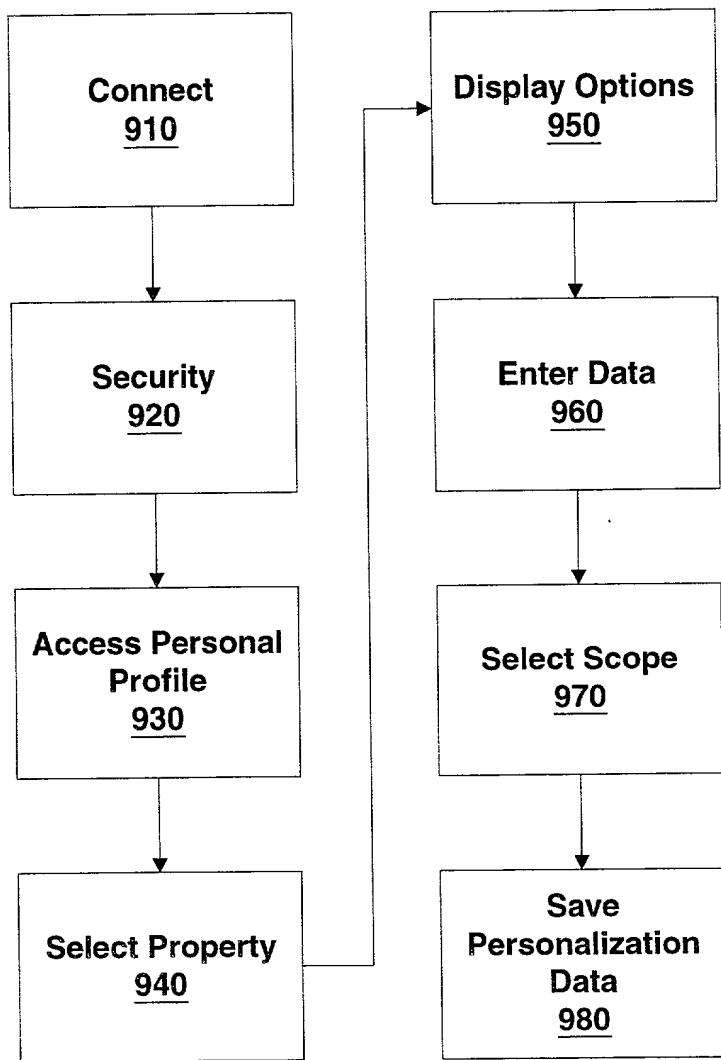
Administrator Personalization Opt - Microsoft Internet Explorer

Administrator Configuration Options

Option	Description	Image	Enable Option	Allow User Value	Default Value
ACCESS Accessibility Features	820	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	N
ADBTN Tab over Add/Del Buttons (+/-)	820	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	PM
ADES Afternoon designator (PM, pm)	820	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
CALBTN Tab over Calendar Button	820	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
CSYM Currency Symbol	840	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	\$
CSYMP Currency Symbol Position	840	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	L
DCSP Decimal Separator	840	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	,
DFRMT Date Format	840	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	M
EXPERT Expert Entry	840	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	N
GRDTAB Tab over Grid Tabs	820	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
HDRICN Tab over Header Icons	820	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
LKPTBN Tab over Lookup Button	820	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	PST
LITZONE Local Time Zone	830	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	AM
MDES Morning designator (AM, am)	830	Explain	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

[ Done ]

Flu. 8



**FIG. 9**

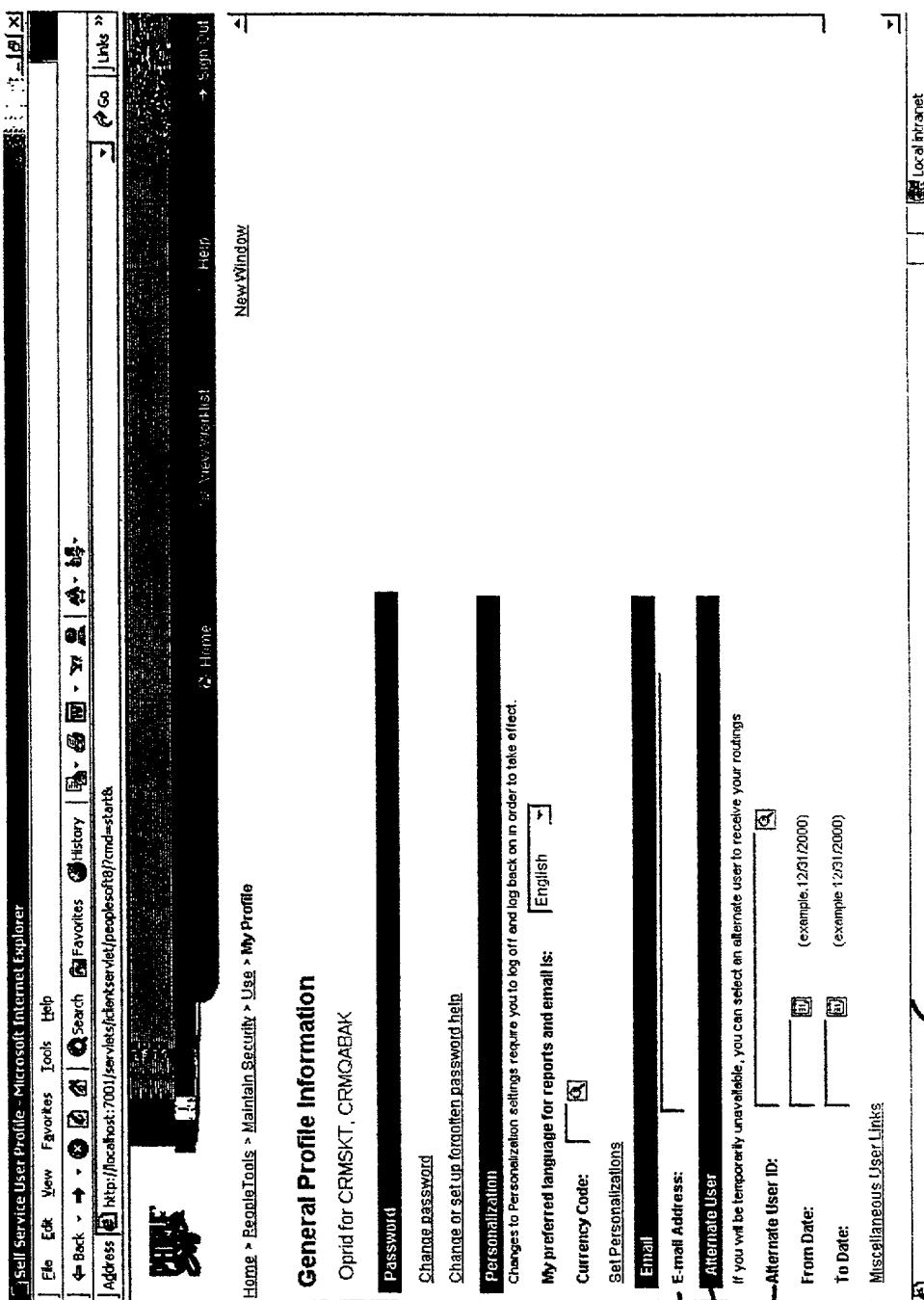


Fig. 10A

270

1001

1020

Ergonomics

270

A screenshot of Microsoft Internet Explorer version 6.0. The title bar reads "Self Service User Profile - Microsoft Internet Explorer". The menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The toolbar contains icons for Back, Forward, Stop, Refresh, Favorites, History, and Links. The address bar shows the URL "http://localhost:7001/service/peoplefor/username-start". The main content area displays a table with columns "Name", "Email", and "Phone". The table has 10 rows, each representing a user profile. The last row is highlighted with a yellow background. The bottom of the page features a navigation bar with links for "Home", "View Worklist", and "Help". A "Sign Out" link is located in the top right corner.

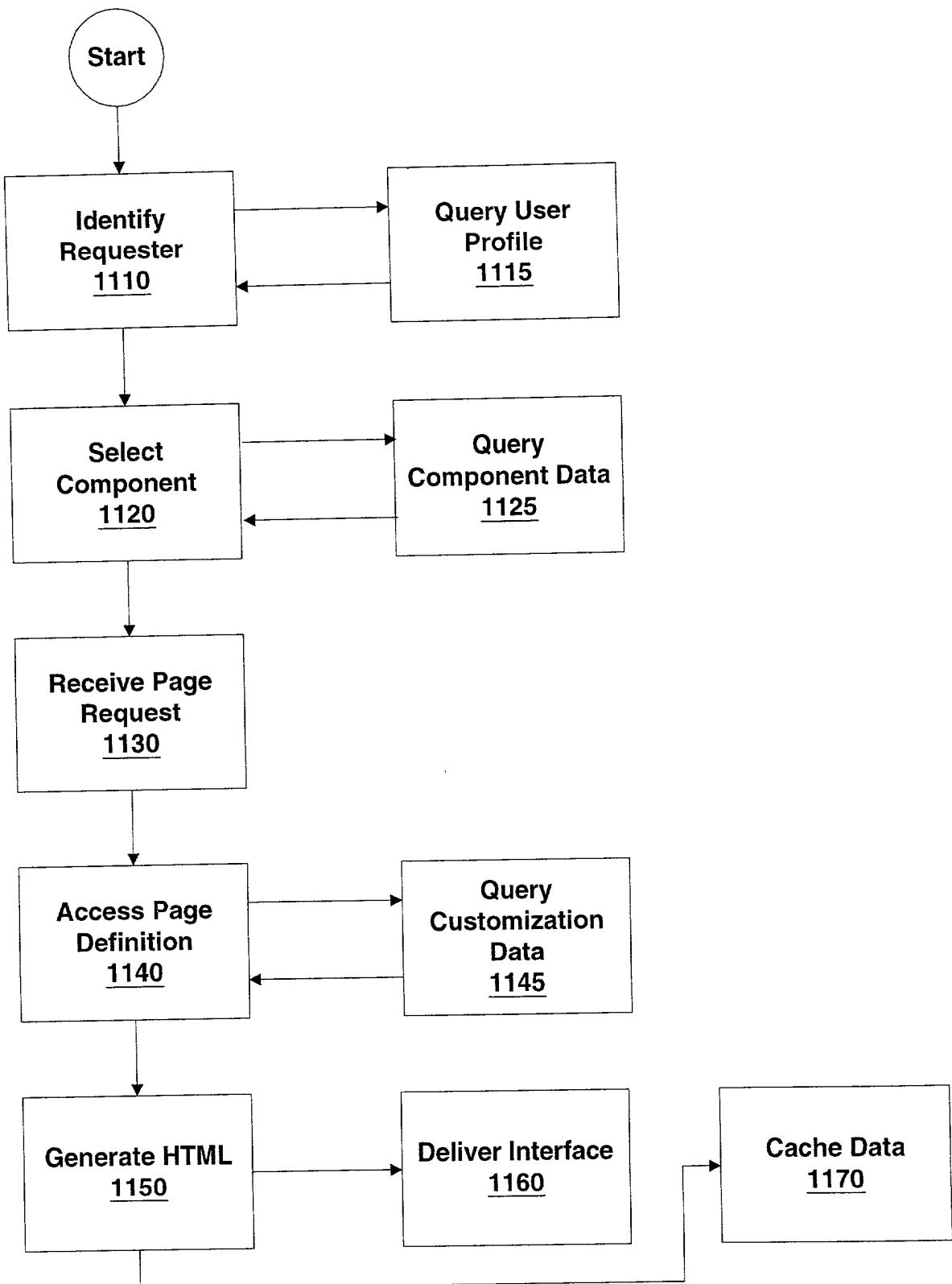
Home > People & Tools > Maintain Security > Use > My profile

## Personalization

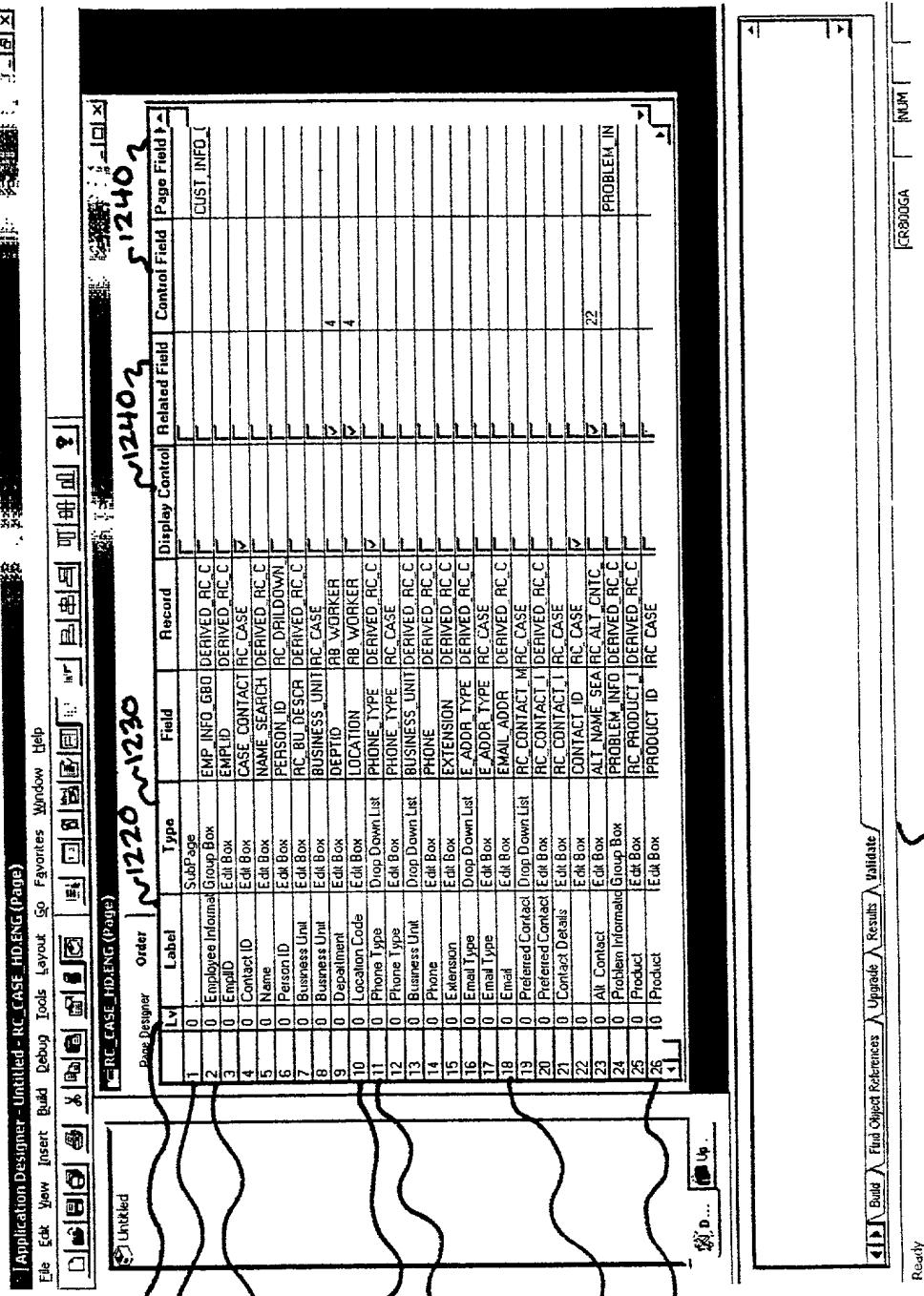
Personalization	
Option	Default Value
Accessibility Features	No
Afternoon designator (PM, pm)	PM
Currency Symbol	\$
Currency Symbol Position	Leading
Decimal Separator	,
Date Format	MM/DD/YY
Date Separator	,
Local Time Zone	Pacific Time, Tijuana
Morning designator (AM, am)	AM
Multiple Row Insert	<input checked="" type="checkbox"/>
Save Confirmation	Yes
Save Warning	Yes
Time Format	h mm ss (8:05 AM)
Time Separator	,
Thousand Separator	,
Use Local Timezone	Yes
Override Value	<input checked="" type="checkbox"/>
Accessibility Features	<input type="checkbox"/>
Afternoon designator (PM, pm)	<input type="checkbox"/>
Currency Symbol	<input type="checkbox"/>
Currency Symbol Position	<input type="checkbox"/>
Decimal Separator	<input type="checkbox"/>
Date Format	<input type="checkbox"/>
Date Separator	<input type="checkbox"/>
Local Time Zone	<input type="checkbox"/>
Morning designator (AM, am)	<input type="checkbox"/>
Multiple Row Insert	<input type="checkbox"/>
Save Confirmation	<input type="checkbox"/>
Save Warning	<input type="checkbox"/>
Time Format	<input type="checkbox"/>
Time Separator	<input type="checkbox"/>
Thousand Separator	<input type="checkbox"/>
Use Local Timezone	<input type="checkbox"/>

- 830

## Fig. 10B



**FIG. 11**



1250 1210A 1210B

12103  
12104

1210R

1200

Fig. 12

Density

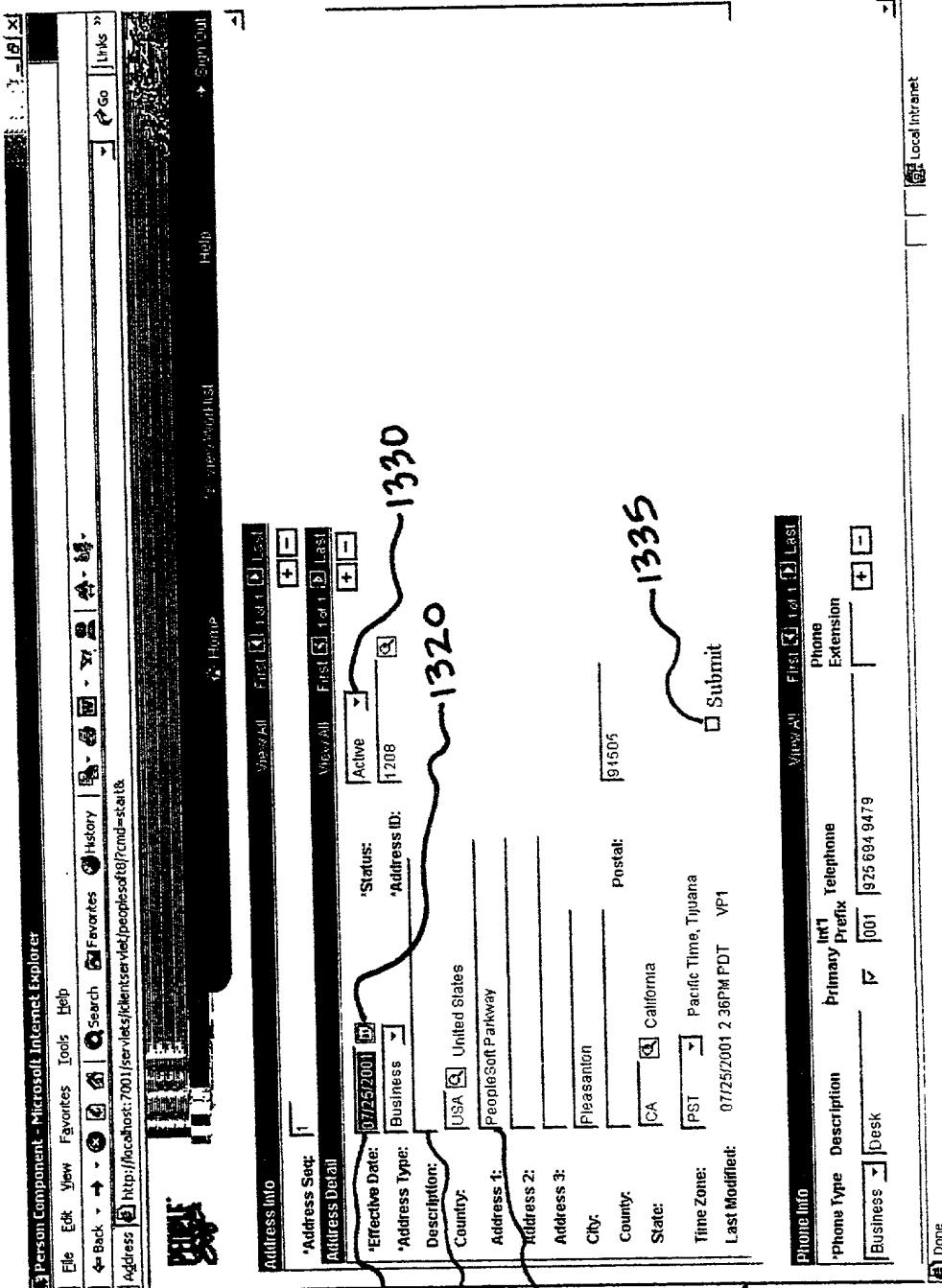


Fig. 13A

Person Component - Microsoft Internet Explorer

File Edit View Favorites Tools Help

← Back → Home ? Help

Address  Links »

Address Info

Address Set:

Address Detail

Effective Date: 07/25/2001 Status: Active

Address Type: Business  Address ID: 1208

Description:

Country: USA  United States

Address 1: PeopleSoft Parkway

Address 2:

Address 3:

City: Pleasanton

County: CA  California

State:

Postal: 94505

Time Zone: PST  Pacific Time, Tijuana

Last Modified: 07/25/2001 2:30PM PDT  VF1

Phone Info

Phone Type Description Int'l Prefix Telephone

Business  Desk  001  925 594 9479

View All First  of 1  Last

Phone Extension

Local Intranet

Address Detail	
1310	*Effective Date: 07/25/2001
255	*Address Type: Business
1350	Description: <input checked="" type="checkbox"/> USA <input type="checkbox"/> United States
	Address 1: PeopleSoft Parkway

Fig. 13C

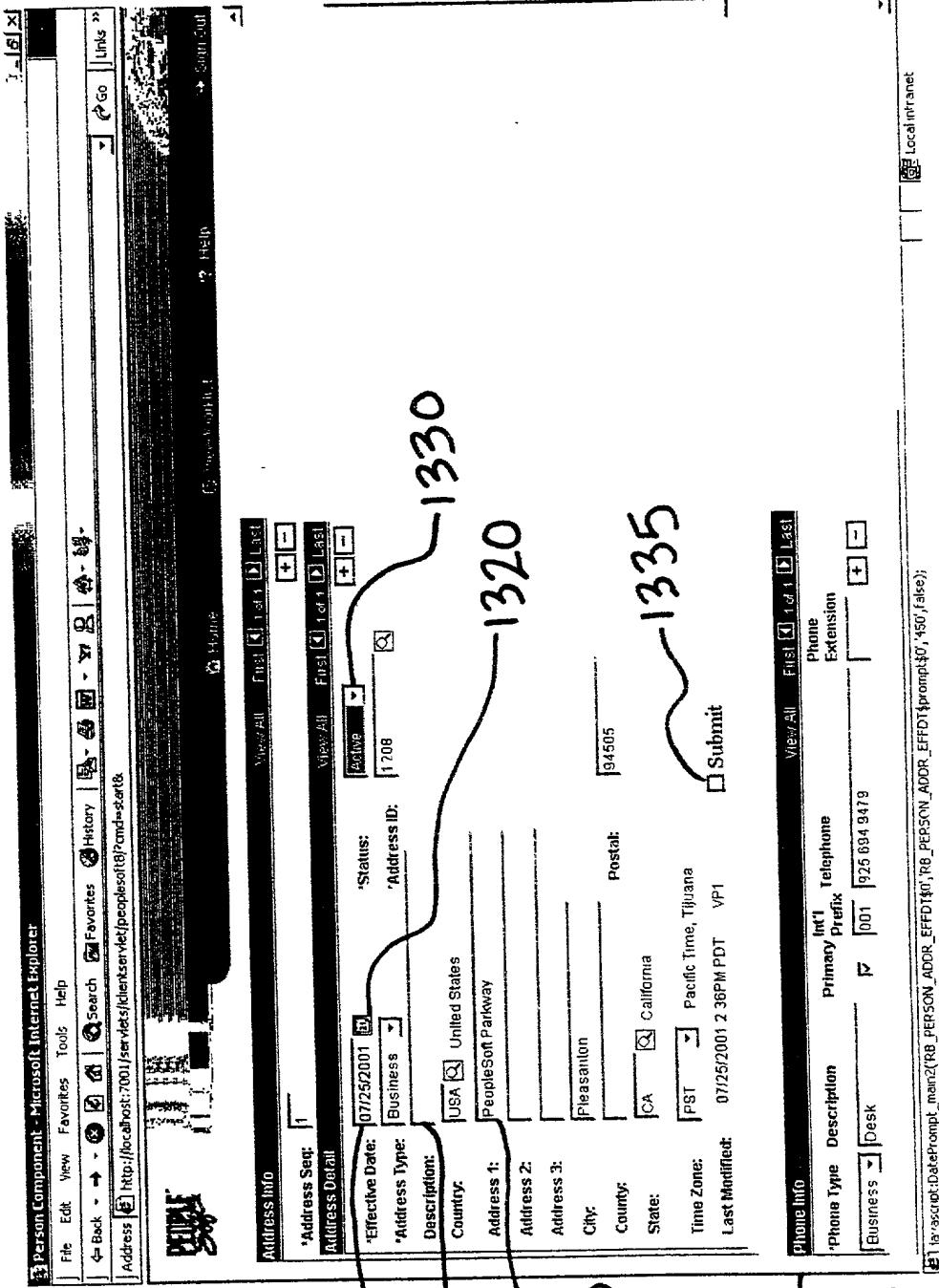


Fig. 13 D

255

## Self Service User Profile - Microsoft Internet Explorer



## Personalization

### Option

### Default Value

### Customize Value

### Explanation

### Accessibility Features

No

Q Explain

A

### Tab over Add/Del Buttons (+/-)

+

Q Explain

A

### Afternoon designator (P.M., p.m.)

PM

Q Explain

A

### Tab over Calendar Button

Tab

Q Explain

A

### Currency Symbol

\$

Q Explain

A

### Currency Symbol Position

Left

Q Explain

A

### Decimal Separator

,

Q Explain

A

### Date Format

MM/DD/YYYY

Q Explain

A

### Date Separator

,

Q Explain

A

### Local Time Zone

Eastern

Q Explain

A

### Morning designator (A.M., a.m.)

AM

Q Explain

A

### Multiple Row Insert

Yes

Q Explain

A

### Save Confirmation

Yes

Q Explain

A

### Save Warning

No

Q Explain

A

### Time Format

12

Q Explain

A

### Time Separator

:

Q Explain

A

### Thousands Separator

,

Q Explain

A

### Local Separator

,

Q Explain

A

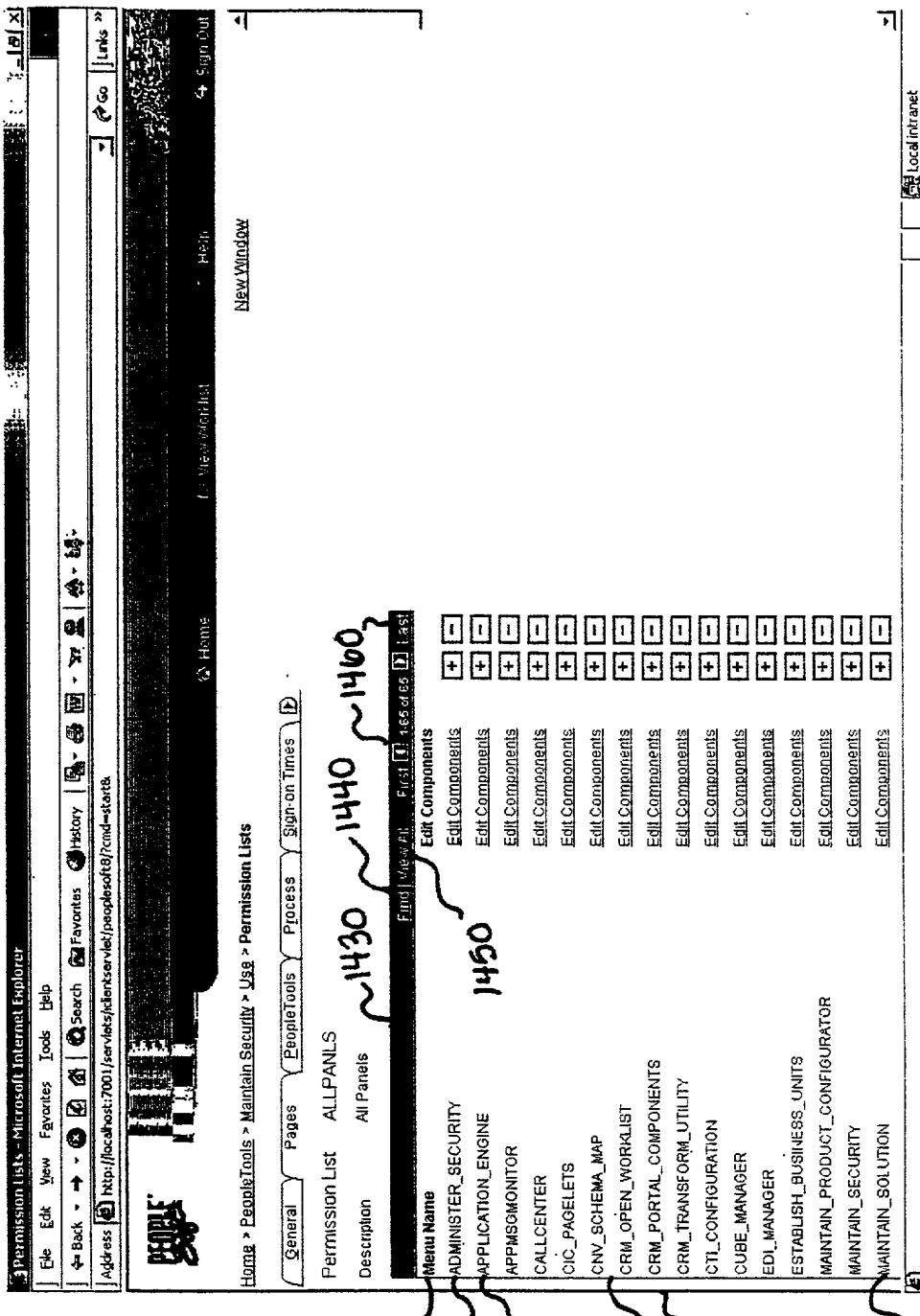


Fig. 14A

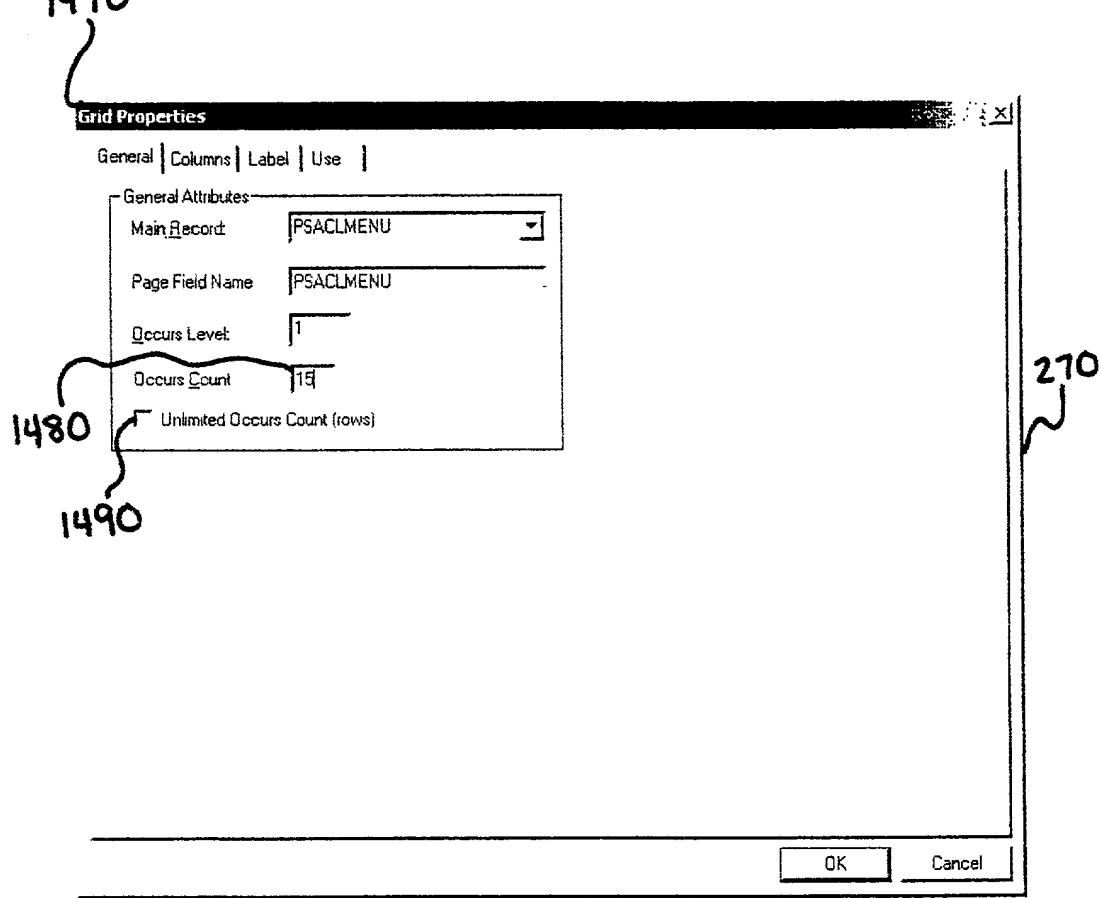


FIG. 14B

225

1410

1420A

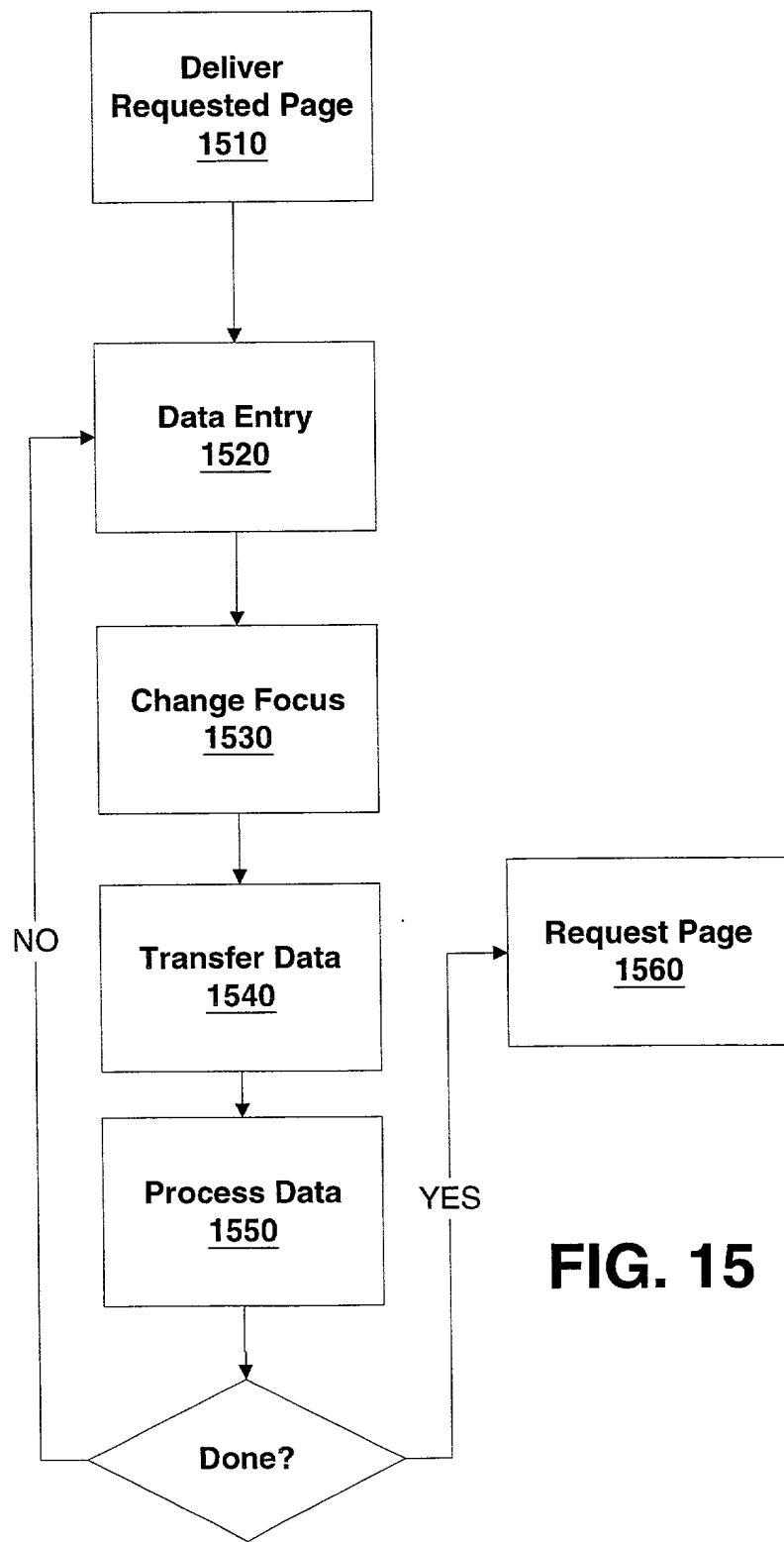
1420B

1420P

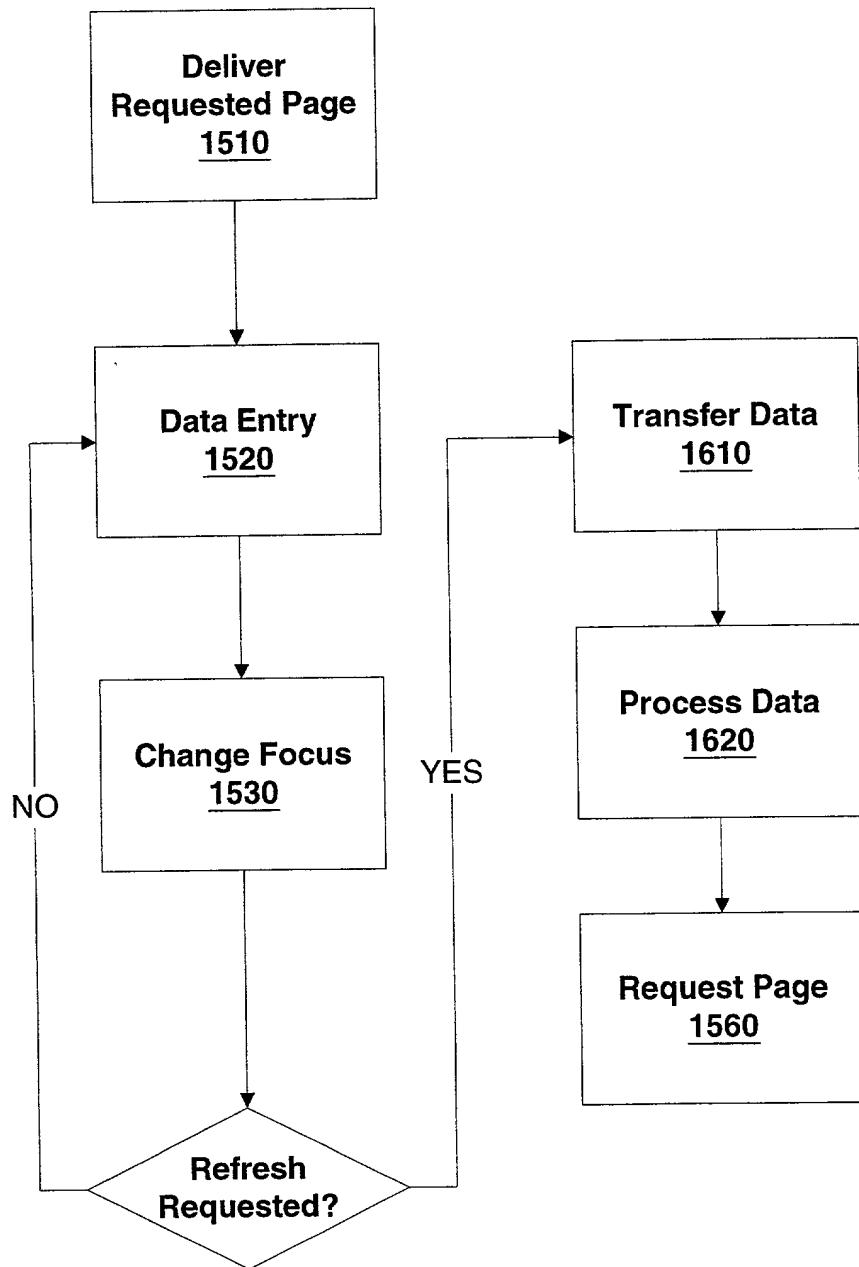
1420Q

Menu Name	Edit Components
ADMINISTER_SECURITY	Edit Components
APPLICATION_ENGINE	Edit Components
APPMSGMONITOR	Edit Components
CALLCENTER	Edit Components
CIC_PAGELETS	Edit Components
CRM_SCHEMA_MAP	Edit Components
CRM_OPEN_WORKLIST	Edit Components
CRM_PORTAL_COMPONENTS	Edit Components
CRM_TRANSFORM.Utility	Edit Components
CTL_CONFIGURATION	Edit Components
CUBE_MANAGER	Edit Components
EDL_MANAGER	Edit Components
ESTABLISH_BUSINESS_UNITS	Edit Components
MAINTAIN_PRODUCT_CONFIGURATOR	Edit Components
MAINTAIN_SECURITY	Edit Components
MAINTAIN_SOLUTION	Edit Components
MANAGE_INTEGRATION_RULES	Edit Components
MASS_CHANGE	Edit Components
VISION	Edit Components
PORTAL_ADMIN	Edit Components
PORTAL_COMPONENTS	Edit Components
PORTAL_PERS_HOME PAGE	Edit Components
PROCESSMONITOR	Edit Components
PROCESS_SCHEDULER	Edit Components
QUERY_MANAGER	Edit Components
RA_CAMPAIGN_MANAGEMENT	Edit Components
RA_CM_STRUCTURE	Edit Components
RB_DEFINE_PRODUCTS	Edit Components
RB_GENERAL_OPTIONS	Edit Components
RB_INTEGRATION_OPTIONS	Edit Components
RB_MANAGE_COMPETENCIES	Edit Components
RB_MANAGE_CUSTOMER_INFORMATION	Edit Components
RB_MANAGE_WORKFORCE	Edit Components
RB_PROCESS_INBOUND_TRANS	Edit Components
RB_STRUCTURE_SEARCHING	Edit Components
RB_WORKER_CALENDAR	Edit Components
RC_SELF_SERVICE	Edit Components
RC_SOLN_MGMT	Edit Components
REPORT_BOOKS	Edit Components
REPORT_MANAGER	Edit Components
RF AGREEMENTS	Edit Components
RF_DEFINE_ITEMS	Edit Components
RF_DEFINE_ITEM_CONTROLS	Edit Components
RF_MAINT_ENTITLEMENTS	Edit Components
RF_MANAGE_RMA	Edit Components
RF_SERVICE_ORDER	Edit Components
RF_STRUCTURE	Edit Components
RI_CIC_HOME	Edit Components
RI_INTERACTION	Edit Components
RI_SETUP	Edit Components
RM_DELTA_UTILITY	Edit Components
RSF_FCCAST	Edit Components
RSF LEADS	Edit Components
RSF OPPORTUNITY	Edit Components
RSF_PRTL	Edit Components
REF_SETUP_TABLES	Edit Components
RSF_TERRITORY	Edit Components
STRUCTURE_PROCESS_AUTOMATION	Edit Components
STRUCTURE_RC	Edit Components
TRANSLATE	Edit Components
TREEMANAGER	Edit Components
TREE_MANAGER	Edit Components
UTILITIES	Edit Components
WORKFLOW_ADMINISTRATOR	Edit Components
WORKLIST	Edit Components

FIG.14C



**FIG. 15**



**FIG. 16**

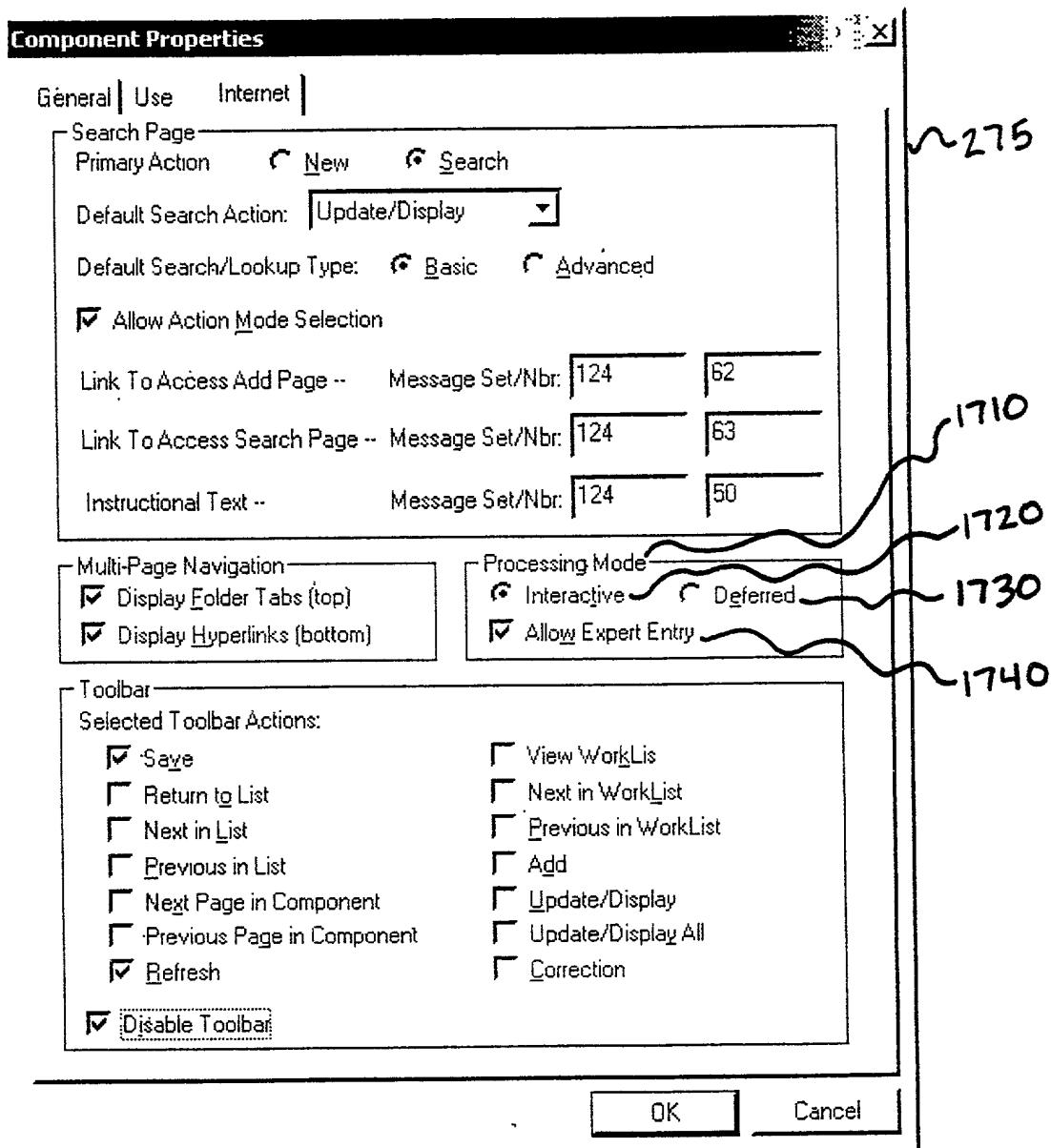


Fig. 17A

